

**USING VOICECOM ACCESS ONE**

1. Dial the international access number for the country from which you are calling. Refer to the following list for the appropriate country access numbers. If you are using an Enhanced Access Number (marked in bold type) skip to step 3.
2. You will reach an AT&T Service operator or an "automated" attendant; enter the following number: 800-384-0000.
3. You will be connected to the Voicecom Access One platform; enter your 14-digit international authorization code found on your card.
4. Begin using any of the Access One Services.

NOTE: If calling from Canada, use your regular 800 number as if you were calling domestically.

**COUNTRY TO COUNTRY CALLING**

- + Calls to U.S. only available from this country.
- ++ Calls to U.S. only. Country to Country Calls may be placed to this country.
- +++ Country to Country Calls may be placed from/to this country.

**INTERNATIONAL ACCESS NUMBERS**

Country	AT&T Service Access Number
Albania*	00-800-0010+++
American Samoa	<b>1-1-800-384-9659</b> +++
Angola	0199+++
Anguilla**	1-800-872-2881+
Antigua**	1-800-872-2881+
(To place calls from public phones and select hotels.)	
#1+ (To place calls from shared country direct phones.)	
Argentina**	<b>0800-444-0120</b>
Armenia*/**	0-800-111+++
Aruba	800-8000++
Australia**	<b>1-800-88-0482</b>
Austria***	0800-200-288+++
Bahamas	1-800-872-2881++
Bahrain	800-000 or 800-001++
Bangladesh**	157-0011+
Barbados**	1-800-872-2881+
Belarus**	8-^ 800-101+++
(Not available from public phones. Not yet available from all areas.)	

**TIPS**

- \* Public phones require coin or card deposit.
- \*\* May not be available from every phone/public phone.
- \*\*\* Public phones require local coin payment through call duration.
- \*\*\*\* Available from public phones and select hotels.
- ^ Wait for second dial tone.

Belgium**	<b>0800-1-5573</b>
Belize**	811+
(To place calls from phones and pay phones)	
	555
(To place calls from hotels)	
Benin*	102++
Bermuda**	1-800-872-2881++
Bolivia*	800-10-1110
Bonaire	001-800-872-2881
Bosnia**	00-800-0010+++
Brazil**	<b>0800-891-3814</b>
British Virgin Islands**	1-800-872-2881+
Brunei*	800-1111++
Bulgaria**	00-800-0010+
Cambodia**	1-800-881-001++
(Available from pay phones in Phnom Pen and Siem Riep only.)	
Canada	Use Access One 800 number
Cape Verde Islands	0800 2288
Cayman Islands**	1-800-872-2881+
Chile**	<b>1230-020-2095</b>
China, Peoples Republic of**	<b>10-800-110-0350+</b>
Colombia**	<b>01-800-912-3077</b>
Cook Islands	09-111++
Costa Rica**	<b>0-800-011-0841</b>
Croatia	0800-220111+++
Curacao	001-800-872-2881
(When calling from public phones use phones marked Lenso.)	

Cyprus*	080-90010++
Czech Republic**	00-42-000-101+++
Denmark	8001-0010+++
Deigo Garcia	999-288
Dominica**	1-800-872-2881+
Dominican Republic**	<b>1-800-485-6326</b>
Ecuador**	999-119+++ or 1-800-225-528
Egypt*	510-0200+++
(To place calls from Cairo.)	
	02-510-0200
(To place calls from outside of Cairo.)	
El Salvador***	800-1288+++
Estonia	0800-1001
Fiji	004-890-1001++++
Finland*	0-8001-10015+++
(When calling from U.S. Military bases, dial the access number, 0-8001-10015.)	
France	<b>0800-90-2582</b> +++
French Antilles	0800-99-00-11+++
(To place calls from Martinique, St. Martin, St. Barthelemy, Guadeloupe.)	
(Service available in Guadeloupe is available from select hotels only.)	
French Guiana	0800-99-00-11+++
Gabon*	00 ^ - 001+++
Gambia*	00111+++
Georgia**	8- ^ 0288++
Germany**	<b>0800-180-1732</b>

Ghana	0191+++
Gibraltar	8800++
Greece**	<b>00-800-11-009-1376</b>
Grenada**	1-800-872-2881++
Guadeloupe**	0-800-99-0011
Guam	1-800-2255-288+++
Guantanamo Bay	935+++
(From U.S. Military Bases only.)	
Guatemala***	99-99-190+++
Haiti	183+++
Honduras	800-0-123++
Hong Kong**	<b>800-93-3077</b>
Hungary**	<b>06-800-15-672</b>
Iceland*	0-800-222-55288+++
India	000-117+++
(Not available from public phones.)	
(Use public phones allowing international access.)	
Indonesia	<b>001-803-1-009-1370</b> +++
(Use public phones allowing international access.)	
Ireland	<b>1-800-559-259</b>
Israel**	<b>1-800-941-1368</b>
Italy*	<b>800-785431</b>
Ivory Coast*	00-111-11+++
Jamacia**	1-800-872-2881+
(To place Calling Card calls from select hotels, dial 872. To place collect calls from public phones, dial #1.)	

Japan*/**	<b>0044-22-11-2476</b>
Jordan	18 800 000
Kazakhstan*	8- ^ 800-121-4321+++
Korea, Republic of*	0072-911+++
(To place calls using Korea telecom.)	
	0030-911 or 0036-911
(To place calls using Dacom telecom.)	
(Korea has more than one telecommunications company. Use either of the above numbers for your calls. To place calls from U.S. Military bases, dial 550-HOME Or 550-2USA.)	
Latvia	8002288
Lebanon***	426-801++
(To place calls within Beirut.)	
Latvia	01-426-801
(To place calls outside Beirut. Collect calling only.)	
Liechtenstein*	809-2288+++
Lithuania	8- ^ 800-92-800+++
(Not available from public phones.)	
Luxembourg	800-2-0111+++
(Collect calls from public phones only.)	
Macao	0800-111+++

## AT&T SERVICE

### Calling from a Special AT&T Service Telephone

There are specially marked AT&T Service telephones throughout the world. Access AT&T Service is available in Aruba, Seychelles Is., St. Lucia, Trinidad, Tabago, and Yemen, only through these specially marked phones.

AT&T Service can also be accessed throughout Europe from public telephones displaying the red 3C symbol **CCC**.

Just lift the handset and dial **60** (in France dial **M 60**) and you'll be connected to AT&T.

### Customer Service

If you have questions using Voicecom Access One

**Call our 24-hour Support Line at:  
1-800-384-HELP (4357) OR**

*From the Voicecom Access One,*  
press **0** for a **Voicecom representative.**



## INTERNATIONAL ACCESS NUMBERS

Macedonia, Republic of***	99-800-4288+++
Malaysia**	<b>1-800-80-7330+++</b>
Malta.....	800-90110
Marshall Islands.....	1-800-225-5288++
Martinique.....	0800-99-00-11
Mauritius.....	01-120++
Mexico***	<b>001-800-384-9999+++</b>
Micronesia.....	288++
Monaco*	800-90-288+++
Montserrat**.....	1-800-872-2881+
Morocco.....	002-11-0011++
Nepal**.....	0800-77-001+
Netherlands*.....	<b>0800-023-5169+++</b>
Netherlands Antilles**.....	001-800-872-2881+++

(To place calls from Bonaire, Curacao, Saba and St. Eustatius. When calling from public phones in Curacao, use phones marked "Lenso.")

.....1-800-872-2881

(To place calls from St. Maarten. Service is not available from public phones in St. Maarten. Service is available in St. Maarten at Bobby's Marina. Service in Saba and St. Eustatius may not be available from every phone.)

New Zealand*	000-911+++
Nicaragua*	174+++
Norway .....	800-190-11+++
(When calling from U.S. Military Bases, dial the access number, 800-199-11.)	
Pakistan** .....	00-800-01001++
Panama .....	00-800-001-0109++
Papua New Guinea .....	0507-12880++
Paraguay** .....	008-11-800+
(To place call from Asuncion City. AT&T Direct Service is available in Asuncion City only.)	
Peru** .....	0800-10288
(alternative) .....	080050288
Philippines* .....	105-11
Poland*/** .....	<b>0-0-800-111-1489</b>
Portugal** .....	800-800-128+++
Reunion Island .....	0800-99-0011+++
Romania* .....	01-800-4288+++
(When calling from U.S. Military bases, dial 01-801-0151.)	
Russia*/** .....	755-5555+++
(To place calls within Moscow. To place calls from areas outside of Moscow dial 755-5042. To place calls from within St. Petersburg dial 325-5042. Additional charges apply when calling outside of Moscow and St. Petersburg. From Ekaterinburg, Khabarovsk, Novosibirsk, Rostov-on-Don, Samara dial 8, wait for a second dial-tone, then dial 10-800-110-1011.)	

Saba.....	001-800-872-2881
Saipan*.....	1-800-2255-288+++
San Marino* .....	172-1011++
Saudi Arabia.....	1-800-10+++
Senegal.....	3072+++
Seychelles Islands++ (AT&T Direct Service is available from special AT&T Direct dedicated telephones.)	
Sierra Leone.....	1100+++
Singapore.....	<b>800-110-1398+++</b>
Slovakia**.....	0800-000-101
Solomon Islands.....	0811++
South Africa.....	<b>0800-980-002+++</b>
Spain.....	<b>900-96-1077+++</b>
Sri Lanka .....	430-430
St. Barthelemy.....	0800-99-00-11
St. Eustatius.....	001-800-872-2881
St. Kitts and Nevis**.....	1-800-872-2881+
St. Lucia**.....	1-800-872-2881+
St. Maarten**.....	1-800-872-2881
St. Martin**.....	0800-99-0011
St. Pierre and Miquelon.....	0800-99-0011+++
St. Vincent**.....	1-800-872-2881+
(Only available from public phones.)	
Sudan*.....	800-001+++
Suriname .....	156+++
(Only available from public phones.)	

Sweden**.....	<b>020-79-0997</b>
Switzerland**.....	<b>0800-56-3720</b>
Syria.....	0-801+++
Taiwan.....	<b>00801-10-4023+++</b>
Thailand** .....	<b>001-800-11-009-1090</b>
Trinidad and Tobago**.....	1-800-872-2881
(Dial 21 from select hotels.)	
Turkey*/**.....	00-800-12277+++
Turks and Caicos** .....	01-800-872-2881+
Uganda.....	800-001++
Ukraine** .....	8 ^-100-11+++
U.A.E.* .....	800-121
(military) .....	800-1
United Kingdom**.....	<b>0800-917-2749</b>
Uruguay .....	000-410+
Uzbekistan*/**.....	8-^641-7440010+++
(AT&T Direct Service is only available in Tashkent, the capital of Uzbekistan.)	
Venezuela.....	<b>0800-1-00-6226</b>
Zambia.....	00-899++
Zimbabwe**.....	110-98990+++

**INTERNATIONAL  
CALLING  
CODES**

